

July 20, 2007

Pace Landscaping
4442 East Highland Pkwy
Blasdell, NY 14219

Attention: Mr. Michael A. Pace, President


Dear Mr. Pace:

Enclosed please find my check ,along with your invoice, for the beautiful landscaping job you did for me this past June. I wanted to take this opportunity to tell you how happy I am and how glad I am that I chose Pace Landscaping. Your dedication to your customer's needs is outstanding!!

I had several estimates by other reputable landscape contractors who "talked me into what they wanted me to have" – **Pace was different.** When Matt came to give me an estimate, he asked me what I wanted, he listened to my request for a simple and low maintenance landscape, and asked me what my price range was --- that is true customer service and commitment even before the quote was given to me. I was able to see what the job would look like via your unique computer imaging system. When it came time for the job to be started your employees, Mark and Mike, exhibited quality workmanship during the job, as well as, when it came time for clean up.

Thank you for a beautiful landscaping job and for being so easy to work with. You can be assured that I will highly recommend you to my family, friends and coworkers.

Sincerely,

A handwritten signature in cursive script that reads "Marge Kosowski". The signature is written in dark ink and is positioned above the typed name and address.

Marge Kosowski
4338 East Frontier Drive
Blasdell, New York 14219